AVCCD Information Technology Services
Scheduled Outage Communications
September 23, 2016

Purpose

Apply mandatory upgrades and patches to the student information system, Banner and reporting system, Argos.   ITS will be performing these upgrades and patches during our scheduled maintenance period on Friday, September 23, 2016 from noon until 5:00pm.

During the outage, Banner Prod, ODS, Banner INB, Argos, BannerWeb (Student, Faculty, Employee, and Finance self-service), and all other processes dependent upon Banner will be unavailable.

All internal network, internet access, and phone services, will be available during the outage.

External Communication

Notice to All Students:

ITS will be performing an upgrade to the student information system between the hours of noon and 5pm this Friday, September 23, 2016. All services associated with the Banner database server will be unavailable during this time. The maintenance is intended to ensure compliance with mandated regulations.

These services will <u>not</u> be available:

Banner Web services including:
student grades, class schedules, registration, and employee time sheets

These services should be available:

Gmail and Calendar Services
Blackboard
Canvas

For a listing of all our scheduled outages or for more information, please visit: ITS Outages

Email to All Staff:

ITS will be performing an upgrade to the student information system between the hours of noon and 5pm this Friday, September 23, 2016. All services associated with the Banner database server will be unavailable during this time. The maintenance is intended to ensure compliance with mandated regulations.

FALL FACULTY: Blackboard, Canvas and GMail will not be impacted by this outage.

These services should be available:

Email and Calendar Services
Blackboard
Canvas
MyAVC at https://myavc4.avc.edu (but not access to student grades, class schedules, employee time sheets, etc.)

These services will <u>not</u> be available:

Banner INB,
Banner Web, (student grades, class schedules/rosters, employee time sheets, finance and pay information)
WorkFlow, Argos

For a listing of all our scheduled outages or for more information, please visit: ITS Outages

AVC.EDU Homepage Notification:

Banner Prod Outage 9/23/16 12:00p – 5:00p for more info: [ITS Outages](#)